## Electra Elite IPK II InMail

Quick Reference for System Administrators [Multiline Soft Key]

Using System Administrator Options	
Calling a System Administrator ( <b>SA</b> ) Mailbox	<ul> <li>From administrator's telephone: Press MSG or the VoiceMail Function Key (if one is programmed on the phone).</li> <li>From any ext: Press SPEAKER key</li></ul>
To record an Instruction Menu or Directory Dialing Message	Call System Administrator Mailbox • Press <b>S A</b> • Press <b>I</b> [Instr] An Instruction Menu is for a Call Routing Mailbox. This menu greets the caller and tells them what to dial (e.g. <i>Please dial the extension you wish to reach, or</i> <i>dial 1 for sales</i> ).
To record an Announcement Message	Call System Administrator Mailbox • Press S A • Press A, or [Annc] An Announcement Message is for an Announcement Mailbox.
To set up Answer Schedule Override	Call System Administrator Mailbox • Press S A • Press O, or [N/A] Answer Schedule Override provides alternate answering for Automated Attendant calls.
To hear the Version of the IntraMail voice prompts	Call System Administrator Mailbox ● Press S A ● Press V.

Using Subscriber Maintenance Options [Subs]	
To Erase All Messages	Call System Administrator Mailbox • Press <b>S A</b> • Press <b>S</b> • Dial subscriber's mailbox • Press <b>E A</b> , or
	[Msgs]
	This lets you erase all the messages in a Subscriber Mailbox.
To Erase a Mailbox Greeting	Call System Administrator Mailbox • Press <b>S A</b> • Press <b>S</b> • Dial subscriber's mailbox • Press <b>E G</b> , or
	[Greet]
	This lets you erase a Subscriber Mailbox greeting. With Multiple Greetings, this erases all greetings and resets the active greeting to 1.
To Erase a Mailbox Name	Call System Administrator Mailbox $\bullet$ Press <b>S</b> $A \bullet$ Press <b>S</b> $\bullet$ Dial subscriber's mailbox $\bullet$ Press <b>E</b> N, or
	[Name]
	This lets you erase a Subscriber Mailbox name.
To Delete a Mailbox Security Code	Call System Administrator Mailbox • Press <b>S A</b> • Press <b>S</b> • Dial subscriber's mailbox • Press <b>S</b> , or
	This lets you delete a Subscriber Mailbox security code.
To record a Mailbox Name	Call System Administrator Mailbox • Press <b>S A</b> • Press <b>S</b> • Dial subscriber's mailbox • Press <b>N</b> , or
	The name replaces the mailbox number in the <i>IntraMail</i> voice prompts.

## NEC

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