EliteMail® CTI LX Unified Messaging

for the Electra Elite® IPK/IPK II

A Unified Approach to Message Management

Information access. It's more than just a formula for business success - it's the key to survival.

The great modern-day challenge involves the management of the many forms that vital information can adopt (ex: voice, text, facsimile, etc.) How does a company harness technology to successfully access all of these forms - and, once accessed, deploy it strategically, ubiquitously throughout the organization? This poses a universal issue faced by companies of all sizes and types.

A Powerful Unified Messaging System

NEC's EliteMail CTI LX unified messaging system brings you the power of centralized message control by allowing you to manage your communications over the telephone or from your PC. EliteMail CTI LX leverages the simplicity, strong performance, reliability, and cost-savings of the Linux operating system. With EliteMail CTI LX, accessing messages and managing calls is easy and convenient.

EliteMail LX Configurations

EliteMail CTI LX Lite is an excellent choice for companies which require a unified messaging system with up to eight ports and increased storage space. The EliteMail LX is designed for larger companies requiring up to 16 ports or for businesses requiring Fax Mail Integration, Text to Speech, or Hospitality features.

EliteMail CTI for Call Management, Unified Messaging and More…

By giving individuals complete control over telephone, fax, and e-mail messages, NEC provides subscribers with the freedom to access information at any time. Incorporating an intuitive and easy-to-use graphical user interface (GUI), EliteMail LX enables users to manage inbound and outbound calls and messages on-screen, from any network PC, including faxes and e-mails. Messages are managed with a few mouse clicks. The intuitive interface allows users to Play, Send, Reply, Redirect, Archive, and Delete messages instantly. A user can also, Rewind, Pause and Fast Forward during playback. Multimedia-equipped PCs can even play and record messages without picking up the telephone. Incoming and outgoing faxes can be received and transmitted from any networked PC. In addition, through fully customized digital integration, the advanced EliteMail LX combines multiple business functions into one comprehen-sive voice processing system — a system that sharpens your access. With EliteMail LX advanced call control features, users can view, answer and make outbound calls*. In addition, they can place calls on hold, transfer, conference and screen calls easily and efficiently from their PC — expanding the capabilities of the desktop telephone.

Call Management also allows the user to manage multiple calls at the same time and identifies callers before the user picks up the telephone — enhancing productivity while allowing the user to prioritize calls. Moreover, with the Call Log and Contact Lists, important call data is immediately available.

Fax Messaging

With NEC's ActiveFax® and ViewFax® modules, EliteMail CTI LX users can manage fax messages with ease. You can also quickly sort through all of your messages, then preview, print, and redirect faxes from the convenience of your desktop. All documents are password-protected and can be electronically stored until previewed and printed. In addition, using the print-to-fax driver, documents can be instantly faxed to other subscribers, groups, or personal databases.

Empowered by Innovation

NEC

EliteMail® CTI LX Unified Messaging

Web Administration Console

The intuitive design of the new Web Administration Console makes EliteMail CTI LX system setup and administration more efficient. At a glance, administrators can quickly navigate the EliteMail CTI LX system, set up new accounts for new users and groups, and run reports. System administration can take place onsite or from a remote location.

Station Softkeys

The EliteMail LX supports softkeys on all display Electra Elite or Dterm® Series E terminals. Instead of picking up the handset and dialing several codes, the user can now press a single softkey on the terminal to access multiple message handling and mailbox set up options.

EliteMail® CTI LX Requirements

Client Operating System
• Windows® 98, NT, 2000 & XP™

Client E-mail System
• Microsoft® Outlook® 98/2000/2002/2003
• Lotus® Notes® 5.5, 6.0
• Novell® GroupWise® 5.5, 6.0, 6.5

Network
• TCP/IP

EliteMail® CTI LX Features
Voice Mail

Produced in scheduled or on-demand, graph or text format, a wide range of user defined reports are available to better manage business.

- Web Administration Console
- Mailbox Manager – PC-based voice mail management
- Accessible 24 hours a day, seven days a week
- Date and time stamp
- Group Messaging
- Guest Privileges
- Message:
  - Archiving, Cancellation, Editing and Redirection

Automated Attendant

- Alpha and numeric directory
- Directory listing by first or last name
- Fax detect, route and notify
- Holiday schedule
- Multiple user interfaces:
  - Menu mode conversation with multiple options
  - Operator assistance always available
  - Numeric access
  - Quick keys
- Personal secretary
- Subscriber controlled:
  - Call screening, Call holding, Directory, Listing , Message delivery and Groups
- Voice detect

- Messages ordered by priority and sender
- Multiple notification methods
- Multiple personal greetings
- Rewind, pause and fast-forward
- Special delivery options:
  - Future, Private, Urgent and Return receipt
- Subscriber self enrollment
- Variable length passwords and security codes
- Volume and speed control

Installation and Maintenance

- Reports
- Remote Maintenance
- System Manager Conversation

Optional Feature Packages

- ViewMail®
- ViewMail for Microsoft® Messaging
- ViewMail for Lotus® Notes®
- ViewMail for GroupWise®
- ViewCall® Plus
- ActiveFax/ViewFax*
- E-mail Integration for Microsoft Exchange®, Lotus Notes and Novell® GroupWise
- Text-to-Speech*
- Hospitality/Property Management System (PMS) Integration*
- Multilingual Prompt Sets
- Multilingual System and Guest Prompts
- Networking

*Requires LX Full System

EliteMail® CTI LX Benefits

- Voicemail and Automated Attendant
- Integrated Messaging
- Voice Ports: 2-16
- Fax Ports: Up to 4
- Web Administration
- Hospitality Package with Property Management System (PMS)

To find out more about Elite IPK II and how NEC's powerful and versatile technology platforms can work for you, visit our website at www.necunified.com

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